Short Report

Commandant's house – exhibition and visitor center | ©Stadtverwaltung Erfurt

Commandant's house – exhibition and visitor center

Petersberg 3
99084 Erfurt

Tel: +49 361 6640170

info@petersberg-erfurt.de
www.petersberg-erfurt.de

Welcome!

The heart of the Petersberg Citadel is the large **visitor center** as the new central contact point for the entire Petersberg. So that you can start your adventure tour as well equipped and prepared as possible, you will receive information about the fortress complex, appropriate maps and download options for the app on site.
The **exhibition THE PETERSBERG – AN EXCITING JOURNEY THROUGH TIME**, which thrives on interaction, awaits you in the Kommandantenhaus. Embark on a journey of discovery through the eventful history of Petersberg. Multimedia and interactive offers make the different uses of the "city crown" of Erfurt tangible. The journey through time takes visitors from the first Stone Age settlements through the myths surrounding the mountain, to the medieval monastic life of the Benedictine monks and the construction of a Baroque fortress, which at the time was considered the most modern in Europe and impregnable. Kurmainz, Napoleon and the Prussians have made Petersberg a place with a lot of history and many stories.

TEST RESULT

for

Kommandantenhaus – Ausstellung und Besucherzentrum

99084 Erfurt, Certificate-ID: PA-13326-2026

This offer was classified according to
the criteria of the nationwide label

»Tourism for All«

and, in the period from

September 2026 – August 2029

is entitled to use the label

»Accessibility checked«

and the associated pictograms
in accordance with the contract.

Commandant's house – exhibition and visitor center

©Stadtverwaltung Erfurt

Commandant's house – exhibition and visitor center

©Stadtverwaltung Erfurt

Overview

- Interactive journey of discovery through the eventful history of Petersberg with video installations and games
- Event room
- Petersberg–App as a mobile companion through the exhibition and about the Petersberg
- Group tours can be booked
- Parking possibilities in the parking garage at the cathedral – via panorama path and elevator to Petersberg
- Public transport – streetcar stop Domplatz (lines 2/3/6) – via Panoramaweg and elevator to Petersberg

Accessibility at a glance

- Parking space for people with disabilities
- Building accessible without steps
- All rooms and facilities that can be used by guests and are raised are accessible without steps, via a ramp or via elevators
- 90 cm minimum width of all raised passages/doors
- WC for people with disabilities
- Assistance dogs welcome
- Audio induction loop system
- Guided tours for people with disabilities

Information for people with walking difficulties and wheelchair users

All areas relevant for testing meet the quality criteria of the label "**Accessibility certified – accessible for people with walking disabilities and wheelchair users**".

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There are three parking spaces for people with disabilities.
- There is a coach stop on Petersberg, 150 metres away. The Domplatz tram stop (lines 2, 3 and 6) is about 800 metres away – via the Panoramaweg and the lift to Petersberg.
- All rooms and facilities accessible to guests are either at ground level or accessible via a ramp or elevator.
- There are no slopes steeper than 6%.
- All doors and passageways used by guests and listed in this report are at least 90 cm wide.
- There is a lowered counter.
- Most exhibits and information are visible while seated.
- Seating is available.
- A public restroom for people with disabilities is available, with accessible space on both sides (at least 90 cm). The grab bars in the restroom can be folded up.
- Guided tours are offered for people with mobility impairments and wheelchair users. Advance registration is required.
- Mobile or fixed seating options are available for people with mobility impairments and can be used during the tour.

Information for people with hearing impairments and deaf people

All areas relevant for testing meet the quality criteria of the label "**Accessibility certified – accessible for people with hearing impairment**".

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- The alarm is clearly visible at the counter and in the WCs.
- There is an audio induction loop system.
- An outgoing emergency call in the elevators is confirmed acoustically. Alternatively, stairs are available.

- Information about the exhibits is provided in writing. There is partial audio and photorealistic information about the exhibits.
- Guided tours are available for people with hearing disabilities, but not for deaf people. Advance reservations are required.
- Guided tours with FM systems (e.g. headphones, neck loops) are available for people with hearing impairments.

Information for visually impaired and blind people

All areas relevant for testing meet the quality criteria of the label "**Accessibility certified – partially accessible for people with visual impairments and blind people**".

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- Assistance dogs are wellcome.
- The entrance is visually contrasting.
- There are glass doors without security markings.
- All raised areas that can be used by the guest are well lit, i.e. bright and glare-free.
- There are visually contrasting and tactile floor indicators in the entrance area.
- Signage (for reference) is designed in easy-to-read, high-contrast lettering.
- An outgoing emergency call in the elevators is confirmed acoustically. In the elevator in the visitor center, the stop position is announced by voice. The elevator from Domplatz to the Citadel has only 2 floors. The controls in both elevators are visually contrasting and tactilely detectable.
- Stairs in the building have visually contrasting edges at least on the first and last steps, but the stairs from Domplatz to the Citadel on Petersberg do not.
- Stairs have handrails on both sides.
- Exhibits are generally well lit.
- Information about the exhibits is predominantly provided in writing and is visually contrasting. There is some audio information about the exhibits.
- Guided tours are offered for people with visual impairments and blind people. Advance reservations are required.
- During the tours, exhibits are integrated for touching.

Information for guests with cognitive impairments

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- The name of the house is clearly visible from the outside.
- The destinations of the paths are within sight or there are path signs at a constantly visible distance.
- Information about exhibits is provided in plain language in some cases.
- Guided tours are provided for people with cognitive impairments. Advance registration is required.
- The guided tour for people with cognitive impairments offered.

Comfort for all generations

We have compiled some **information on accessibility** below. Detailed information can be found in the test report.

- Parking is available in the multi-storey car park on Domplatz.
- There is a coach stop on Petersberg, 150 metres away. The Domplatz tram stop (lines 2, 3 and 6) is about 800 metres away – via the Panoramaweg and the lift to Petersberg.
- The entrance is designed to provide high visual contrast.
- All rooms and facilities accessible to guests that are at a higher level are either step-free/ at ground level or accessible via lifts or ramps. An emergency call made from the lifts is confirmed by an audible signal. Alternatively, stairs are available. Stairs inside the building have edges with high visual contrast on at least the first and last steps; however, the stairs from Domplatz to the citadel on Petersberg do not. Stairs have handrails on both sides.
- There are no gradients exceeding 6 per cent.
- All doors and passageways accessible to guests are at least 90 cm wide. There are glass doors without safety markings.
- All areas accessible to guests are well lit, i.e. brightly and without glare.
- The alarm is clearly visible at the reception desk and in the toilets.
- There is an induction loop system.
- The exhibits are generally well lit. Information about the exhibits is provided in writing and is designed with high visual contrast. In some cases, there is audio and photorealistic information about the exhibits.
- Signage (for wayfinding) is designed using clearly legible, high-contrast lettering.
- Public toilets – some with grab rails – are available.
- Guided tours are offered for people with walking difficulties. Mobile or fixed seating is available for use during the tour. For people with hearing impairments, guided tours with

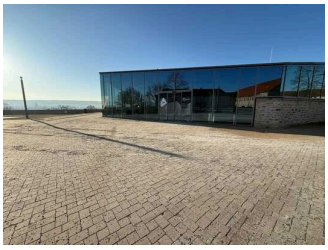
FM systems (e.g. headphones, neck–loop systems) are provided. Guided tours are offered for people with visual impairments. During the tours, exhibits designed to be touched are included. Advance booking is required for all guided tours.

Image Gallery

We have put together some photos from the company / offer for you. You can find more photos in the detailed reports.

Parking lot "Neue Wache" on the Petersberg

©René Strobach



Entrance

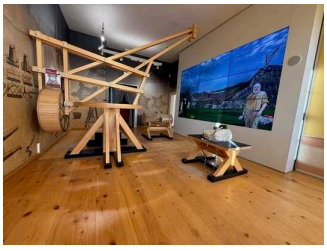
©René Strobach

Cash desk / Shop / Information

©René Strobach

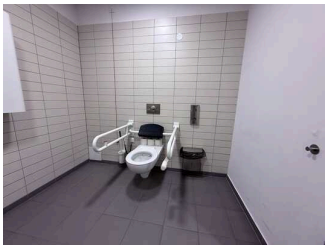
Event room in the basement

©René Strobach



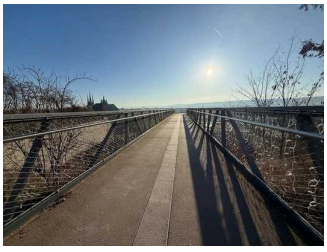
Showrooms

©René Strobach



Public WC in the basement

©René Strobach



Way to the Bastion

©René Strobach

Information on the "Tourism for All" labeling system

All establishments and locations certified with the label "Tourism for All" meet the following quality criteria:

- Data and information on accessibility are collected and checked on site by **external, specially trained evaluators**. The method is not based on self–assessments.
- Data on accessibility is available **in detail** and can be viewed by the guests.
- At least one staff member has successfully passed a **training** on **"Accessibility as a comfort and quality feature"**.

The labeling – explanation of the logos and pictograms

The label **"Information about Accessibility"** indicates that detailed and verified information on accessibility is available for all groups of people.

The label **"Accessibility certified"** is based on "Information about Accessibility". It means that the quality criteria defined for specific groups of people are met partially or completely.

The label **"Accessibility certified"** is available in two requirement levels:

"Accessibility certified: partially accessible".
The quality criteria are partially fulfilled for the pictured group of people, i.e. the establishment/location is partially accessible for wheelchair users. The "i" in the pictogram indicates that it is recommended to read again carefully whether the offer meets all (your oder the guest's) individual requirements.

"Accessibility certified: accessible".
The quality criteria are fulfilled for the pictured group of people, i.e. the establishment/location is accessible for wheelchair users.

There are defined quality criteria for **seven groups of people** and a **specific pictogram** for each group.

People with walking disabilities

Wheelchair users

People with hearing impairment

Deaf people

People with visual impairments

Blind people

People with cognitive impairments